

AMENDMENT OF THE CLAIMS

1 (Currently Amended). A method for searching information on the ~~internet~~ Internet, comprising the steps of:

providing a computer linked to the Internet; and using
accessing at least one search assistant via the computer linked to the Internet
to ~~help a user when searching~~ search for information on the ~~internet~~ Internet,
wherein the at least one search assistant is human and a specialist in searching on
the ~~internet~~ Internet;

wherein the human search assistant reformulates a first information request
of the user into an adapted information request associated with the first information
request and applies the adapted information request on at least one search robot for
accessing information related to the first information request.

2 (Currently Amended). The method of claim 1, wherein the human search
assistant assists the user by searching on ~~internet~~ the Internet and indicates to the
user where the information the user is looking for can be found ~~in~~ on the World
Wide Web or where the user should be looking ~~in~~ on the World Wide Web or giving
the user information found ~~in~~ on the World Wide Web.

3 (Currently Amended). The method of claim 1, wherein the human search
assistant has such expertise in searching on the ~~internet~~ Internet that the assistant
can be considered a web librarian and is able to give more information than the
place to look ~~in~~ on the World Wide Web and is able to supervise the user in
consulting the ~~internet~~ Internet.

4 (Currently Amended). The method of claim 1, wherein the human search
assistant makes use of search engines for searching on ~~internet~~ the Internet.

5 (Currently Amended). The method of claim 1, including further comprising the step of conducting a dialogue between the user and the human search assistant on line and in real time.

6 (Currently Amended). The method of claim 5, including further comprising the step of using voice recognition via the ~~internet~~ Internet to carry out the user's communication with the human search assistant.

7 (Currently Amended). The method of claim 1, including further comprising the step of offering the user a visual representation of the human search assistant.

8 (Currently Amended). The method of claim 1, including further comprising the step of consulting the human search assistant via a device additional the computer and selected from the group consisting of: ~~a computer~~, a mobile phone, a palmtop, and an interactive television apparatus ~~or the~~ and a set-top box associated therewith.

9 (Currently Amended). The method of claim 1, including further comprising the step of using several human search assistants on ~~the~~ a website.

10 (Currently Amended). The method of claim 9, including further comprising the step of enabling additional contact of the same search assistant by the user by means of voice recognition, iris recognition or fingerprint recognition.

11 (Currently Amended). The method of claim 9, including further comprising the step of using one or more head human search assistants having below them a number of specialized adjunct human search assistants who each is specialized in one or more fields, and wherein the head human search assistant

directs a call the head human search assistant receives towards one of those specialized adjunct human search assistants.

12 (Canceled).

13 (Previously Presented). The method of claim 1, wherein the human search assistant assists the user when searching for services.

14 (Previously Presented). The method of claim 13, wherein said services comprise on-line shopping, price and product comparison.

15 (Currently Amended). The method of claim 1, wherein the human search assistant composes programs for the user comprising films, television or radio or music programs which are provided via the ~~internet~~ Internet.

16 (Currently Amended). The method of claim 1, ~~including~~ further comprising the step of communicating with the user in the user's own language, with or without simultaneous translation.